

A Resource Aid Packet on

Addressing Barriers to Learning: A Set of Surveys to Map What a School Has and What it Needs

*The Center is co-directed by Howard Adelman and Linda Taylor and operates under the auspices of the School Mental Health Project, Dept. of Psychology, UCLA. Address: Center for Mental Health in Schools, Box 951563, Los Angeles, CA 90095-1563 Phone: (310) 825-3634 | Fax: (310) 206-8716 | E-mail: smhp@ucla.edu | Website: http://smhp.psych.ucla.edu

Support comes in part from the Office of Adolescent Health, Maternal and Child Health Bureau (Title V, Social Security Act), Health Resources and Services Administration (Project #U45 MC 00175), U.S. Department of Health and Human Services.

Please reference this document as follows: Center for Mental Health in Schools at UCLA. (2007). A resource aid packet on addressing barriers to learning: A set of surveys to map what a school has and what it needs.. Los Angeles, CA: Author.

Revised June 2007

Copies may be downloaded from: http://smhp.psych.ucla.edu

If needed, copies may be ordered from: Center for Mental Health in Schools UCLA Dept. of Psychology P.O. Box 951563 Los Angeles, CA 90095-1563

The Center encourages widespread sharing of all resources.

Every school needs a learning support or "enabling" component that is well-integrated with its instructional component. Such an enabling component addresses barriers to learning and promotes healthy development.

This Resource Aid includes a discussion of comprehensive, integrated approaches for addressing barriers to learning. This presentation is followed by a set of surveys covering six program areas and the leadership and coordination systems every school must evolve to enable learning effectively. Areas covered are (1) classroom-focused enabling, (2) crisis assistance and prevention, (3) support for transitions, (4) home involvement in schooling, (5) student and family assistance programs and services, and (6) community outreach for involvement and support (including volunteers).

In addition, there is a survey of mechanisms for leadership and coordination of enabling activity, and a survey of School-Community Partnerships.

Reframing Learning Supports – Complex Problems Require a Comprehensive, Multifaceted, Cohesive Systemic Approach

The complexity of factors interfering with learning and teaching underscore the need for a comprehensive, multifaceted, and cohesive system of learning supports. The matter then arises as to how to operationalize such an enabling/learning supports component. To this end, we offer a unifying framework that encompasses (1) an integrated and systemic continuum of interventions and (2) a multifaceted and cohesive set of content arenas.

The intent, over time, is for schools to play a major role in establishing a full range of integrated intervention *systems*, including

- systems for promoting healthy development and preventing problems
- systems for intervening early to address problems as soon after onset as is feasible
- systems for assisting with chronic and severe problems.

As illustrated in Exhibit 1, the desired intervention systems can be conceived along a continuum. In keeping with public education and public health perspectives, such a continuum encompasses efforts to enable academic, social, emotional, and physical development and address behavior, learning, and emotional problems at every school.

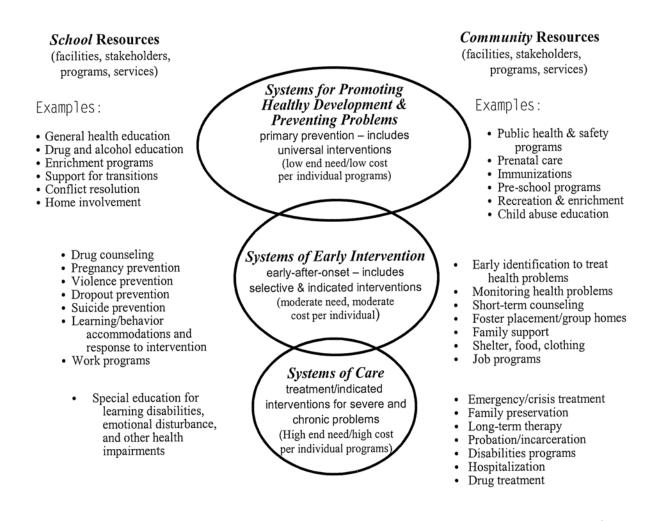
Most schools have some programs and services that fit along the entire continuum. However, as stressed, the interventions are not coalesced into integrated systems. Moreover, the tendency to focus mostly on the most severe problems has skewed the process so that too little is done to prevent and intervene early after the onset of a problem. As a result, public education has been characterized as a system that "waits for failure."

The continuum spans the full spectrum of prevention efforts and incorporates a holistic and developmental emphasis that envelops individuals, families, and the contexts in which they live, work, and play. The continuum also provides a framework for adhering to the principle of using the least restrictive and nonintrusive forms of intervention required to appropriately respond to problems and accommodate diversity.

Moreover, given the likelihood that many problems are not discrete, the continuum can be designed to address root causes, thereby minimizing tendencies to develop separate programs for each observed problem. In turn, this enables increased coordination and integration of resources which can increase impact and costeffectiveness.

A Continuum of Integrated Schoolcommunity Intervention Systems

Exhibit 1. Interconnected Systems for Meeting the Needs of All Students



Systemic collaboration* is essential to establish interprogram connections on a daily basis and over time to ensure seamless intervention within each system and among *systems* of *prevention*, *systems* of *early intervention*, and *systems of care*.

(b) between jurisdictions, school and community agencies, public and private sectors; among schools; among community agencies

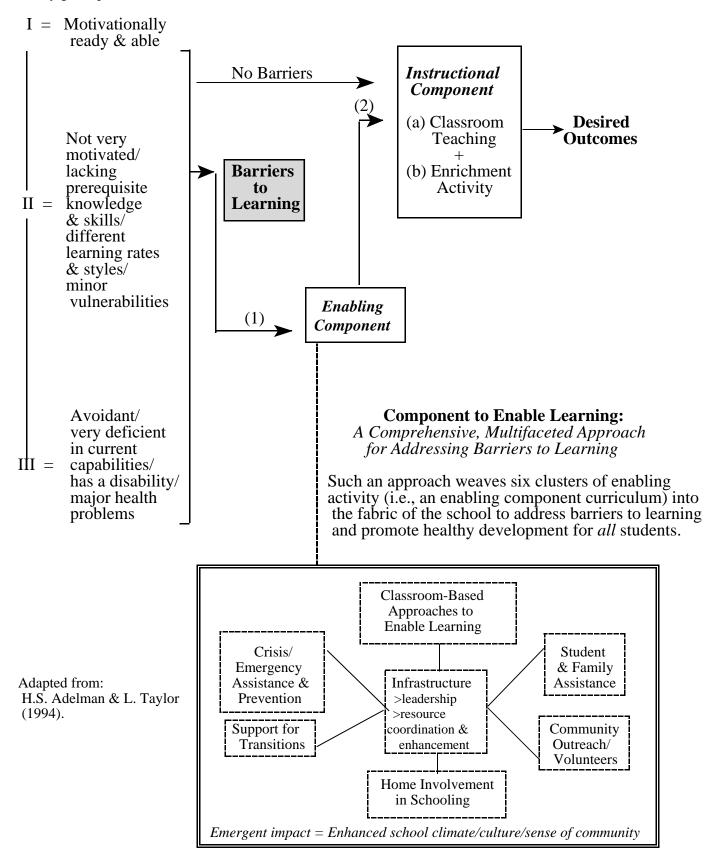
^{*}Such collaboration involves horizontal and vertical restructuring of programs and services
(a) within jurisdictions, school districts, and community agencies (e.g., among departments, divisions, units, schools, clusters of schools)

Designing the Continuum to Fit School Improvement Efforts	In our work, we operationalize the continuum as part of the concept of an enabling or learning supports component. This helps to coalesce and enhance programs to ensure all students have an equal opportunity to succeed at school. A critical matter is defining what the entire school must do to enable <i>all</i> students to learn and <i>all</i> teachers to teach effectively. School-wide approaches are especially important where large numbers of students are affected and at any school that is not yet paying adequate attention to equity and diversity concerns.
Moving beyond the laundry list	Pioneering efforts have further operationalized such a component into six programmatic arenas. In doing so, they have moved from a "laundry list" of programs, services, and activities to a defined content or "curriculum" framework that captures the essence of the multifaceted ways schools must address barriers to learning. Exhibit 2 outlines the prototype for the six arenas of an enabling or learning support component
	Encompassed are programs to
	1. <i>enhance regular classroom strategies to enable learning</i> (i.e., improving instruction for students who have become disengaged from learning at school and for those with mild-moderate learning and behavior problems)
	2. <i>support transitions</i> (i.e., assisting students and families as they negotiate school and grade changes and many other transitions)
	3. increase home and school connections
	4. respond to, and where feasible, prevent crises
	5. <i>increase community involvement and support</i> (outreach to develop greater community involvement and support, including enhanced use of volunteers)
	6. facilitate student and family access to effective services and special assistance as needed.

Exhibit 2. An Enabling Component to Address Barriers to Learning and Enhance Healthy Development at a School Site

Range of Learners

(categorized in terms of their response to academic instruction at any given point in time)



Note in Exhibit 1 that addressing barriers to learning involves two major considerations: (1) helping students around barriers *and* (2) engaging/re-engaging them in classroom instruction. It should be evident that interventions that do not accomplish the second consideration generally are insufficient in sustaining, over time, student involvement, good behavior, and effective learning at school.

Combining the six content arenas with the continuum of interventions illustrated in Exhibit 2 provides a comprehensive and multifaceted intervention framework to guide and unify school improvement planning for developing a system of learning supports. The resultant matrix is shown in Exhibit 3. This unifying framework facilitates mapping and analyzing the current scope and content of how a school, a family of schools (e.g., a feeder pattern of schools) a district, and the community at each level addresses barriers to learning and teaching.

Beginning in the classroom with differentiated classroom practices and ensuring school-wide learning supports, such a comprehensive, multifaceted, and cohesive systemic approach

> >addresses barriers through a broader view of "basics" and through effective accommodation of individual differences and disabilities

- >enhances the focus on motivational considerations with a special emphasis on intrinsic motivation as it relates to individual readiness and ongoing involvement and with the intent of fostering intrinsic motivation as a basic outcome
- >adds remediation, treatment, and rehabilitation as necessary, but only as necessary.

For individual youngsters, the intent is to prevent and minimize as many problems as feasible and to do so in ways that maximize engagement in productive learning. For the school and community as a whole, the intent is to produce a safe, healthy, nurturing environment/culture characterized by respect for differences, trust, caring, support, and high expectations. In accomplishing all this, the focus is on reframing support programs and melding school, community, and home resources.

The surveys in this packet provide specifics related to each content arena. They can help in recognizing what a school has and what it needs.

Combining the continuum and the content arenas yields a guiding matrix

Systems for Promoting Systems for Systems of Care Healthy Development & Early Intervention Preventing Problems (Early after problem onset) Classroom-Focused Enabling Crisis/ Organizing Emergency Assistance & around the Prevention Content/ "curriculum" Support for (for addressing transitions barriers to learning & promoting Home ĥealthy Involvement development) in Schooling Community Outreach/ Volunteers Student and Family Assistance Accommodations for differences & disabilities Specialized assistance & other intensified interventions (e.g., Special Education & School-Based Behavioral Health)

Scope of Intervention

Exhibit 3. Matrix for Reviewing Scope and Content of a Component to Address Barriers to Learning*

*Note that specific school-wide and classroom-based activities related to positive behavior support, "prereferral" interventions, and the eight components of Center for Prevention and Disease Control's Coordinated School Health Program are embedded into the six content ("curriculum") areas.

Surveying and Planning to Enhance Efforts to Address Barriers to Learning at a School Site

The following resource aides were designed as a set of selfstudy surveys to aid school staff as they try to map and analyze their current programs, services, and systems with a view to developing a comprehensive, multifaceted approach to addressing barriers to learning.

In addition to an overview Survey of Learning Supports System Status, there are self-study surveys to help think about ways to address barriers to student learning by enhancing

- Classroom-based Approaches to Enable and Re-engage Students in Classroom Learning
- Crisis Assistance and Prevention
- Support for Transitions
- Home Involvement in Schooling
- Community Outreach for Involvement and Support
- Student and Family Assistance Programs and Services
- School-Community Collaboration

About the Self-Study Process to Enhance the Component for Addressing Barriers to Student Learning

This type of self-study is best done by teams.

However, it is NOT about having another meeting and/or getting through a task!

It is about moving on to better outcomes for students through

- working together to understand what is and what might be
- clarifying gaps, priorities, and next steps

Done right it can

- counter fragmentation and redundancy
- mobilize support and direction
- enhance linkages with other resources
- facilitate effective systemic change
- integrate all facets of systemic change and counter marginalization of the component to address barriers to student learning

A group of school staff (teachers, support staff, administrators) could use the items to discuss how the school currently addresses any or all of the areas of the component to address barriers (an enabling or learning supports component). Members of a team initially might work separately in responding to survey items, but the real payoff comes from group discussions.

The items on a survey help to clarify

- what is currently being done and whether it is being done well and
- what else is desired.

This provides a basis for a discussion that

- analyzes whether certain activities should no longer be pursued (because they are not effective or not as high a priority as some others that are needed).
- decides about what resources can be redeployed to enhance current efforts that need embellishment
- identifies gaps with respect to important areas of need.
- establishes priorities, strategies, and timelines for filling gaps.

The discussion and subsequent analyses also provide a form of quality review.

A tool for mapping and planning

Survey of Learning Supports System Status

As a school sets out to enhance the usefulness of learning supports designed to address barriers to learning, it helps to clarify what you have in place as a basis for determining what needs to be done. You will want to pay special attention to

- clarifying what resources already are available
- how the resources are organized to work in a coordinated way
- what procedures are in place for enhancing resource usefulness

This survey provides a starting point.

The first form provides a template which you can fill in to clarify the people and their positions at your school who provide services and programs related to addressing barriers to learning. This also is a logical group of people to bring together in establishing a resource-oriented team for learning supports at the school.

Following this is a survey designed to help you review how well systems for Learning Supports have been developed and are functioning.

Learning Supports Staff at the School

In a sense, each staff member is a special resource for each other. A few individuals are highlighted here to underscore some special functions.

Administrative Leader for Learning Supports

School Psychologist _____

• Provides assessment and testing of students for special services. Counseling for students and parents. Support services for teachers. Prevention, crisis, conflict resolution, program modification for special learning and/or behavioral needs.

School Nurse ____

times at the school_____

• Provides immunizations, follow-up, communicable disease control, vision and hearing screening and follow-up, health assessments and referrals, health counseling and information for students and families.

Pupil Services & Attendance Counselor

times at the school _____

• Provides a liaison between school and home to maximize school attendance, transition counseling for returnees, enhancing attendance improvement activities.

• Assists in identifying at-risk students and provides follow-up counseling for students and parents. Refers families for additional services if needed.

Counselors

times at the school

• General and special counseling/guidance services. Consultation with parents and school staff.

Dropout Prevention Program Coordination

times at the school _____

• Coordinates activity designed to promote dropout prevention.

Title I and Bilingual Coordinators

• Coordinates categorical programs, provides services to identified Title I students, implements Bilingual Master Plan (supervising the curriculum, testing, and so forth)

Resource and Special Education Teachers

times at the school _____

• Provides information on program modifications for students in regular classrooms as well as providing services for special education.

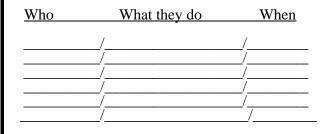
Other important resources:

School-based Crisis Team (list by name/title)

School Improvement Program Planners

Community Resources

• Providing school-linked or school-based interventions and resources



Survey of Learning Supports System Status

Items 1-9 ask about what processes are in place.

Use the following ratings in responding to these items.

- DK = don't know
- $\begin{array}{rcl}1 &=& \text{not yet}\\2 &=& \text{planned}\end{array}$
- = planned

- 2 = prained
 3 = just recently initiated
 4 = has been functional for a while
 5 = well institutionalized (well established with a commitment to maintenance)

1.	Is someone at the school designated as the administrative leader for activity designed to address barriers to learning (e.g., learning supports, health and social services, the Enabling Component)?	DK	1	2	3	4	5
2.	Is there a time and place when personnel involved in activity designed to address barriers to learning meet together?	DK	1	2	3	4	5
3.	Is there a resource-oriented team (e.g., a Learning Supports Resource Team) – as contrasted to a case-oriented team?	DK	1	2	3	4	5
	(a) Does the team analyze data trends at the school with respect to						
	>attendance >drop outs >achievement	DK DK DK	1	2	3	4	5
	(b) Does the team map learning supports programs to determine whether						
	 >identified priorities are being addressed adequately >program quality is up to standards >gaps have been identified and priorities for the future are set 	DK DK DK	1	2	3	4	5
	(c) Which of the following areas of learning support are reviewed regularly?	211	-	-	-		5
	>Classroom-based Approaches to Enable and Re-engage Students in Classroom Learning	DK	1	2	3	4	5
	>Crisis Assistance and Prevention	DK	1	2	3	4	5
	>Support for Transitions	DK	1	2	3	4	5
	>Home Involvement in Schooling	DK	1	2	3	4	5
	>Community Outreach for Involvement and Support	DK	1	2	3	4	5
	>Student and Family Assistance	DK	1	2	3	4	5

Survey of Learning Supports System Status (cont.)

4. Are there *written descriptions* of learning supports programs available to give

	>staff >families >students >community stakeholders	DK DK DK DK	1	2 2 2 2	3 3 3 3	4 4 4 4	5 5 5 5
5.	Are there a case-oriented systems in place for						
	(a) concerned parties to use in making referrals?	DK	1	2	3	4	5
	(b) triage (to decide how to respond when a referral is made)?	DK	1	2	3	4	5
	(c) case monitoring and management?	DK	1	2	3	4	5
	(d) a student review team?	DK	1	2	3	4	5
	(e) a crisis team?	DK	1	2	3	4	5
6.	Are there <i>written descriptions</i> available to give to staff and others about						
	 >how to make referrals >the triage process >the process for case monitoring and management >the process for student review 	DK DK DK DK	1	2	3	4	5
7.	Are there systems in place to support staff wellness?	DK	1	2	3	4	5
8.	Are there processes by which staff and families learn						
	(a) What is available in the way of programs/services at school?	DK	1	2	3	4	5
	(b) What is available in the way of programs/services in the community?	DK	1	2	3	4	5
	(c) How to access programs/services they need?	DK	1	2	3	4	5
9.	Has someone at the school been designated as a representative to meet with the other schools in the feeder pattern to enhance coordination and integration of learning supports among the schools and with community resources?	DK	1	2	3	4	5

Survey of Learning Supports System Status (cont.)

The following items ask about effectiveness of existing processes.

Use the following ratings in responding to these items.

- DK = don't know
- 1 = hardly ever effective
- 2 = effective about 25 % of the time
- 3 = effective about half the time
- 4 = effective about 75% of the time
- 5 = almost always effective

10. How effective are the processes for

	(a) planning, implementing, and evaluating learning supports system improvements?	DK	1	2	3	4	5
	(b) enhancing learning supports resources (e.g.,through budget decisions, staff development; developing or bringing new programs/services to the site; making formal linkages with programs/services in the community)?	DK	1	2	3	4	5
11.	How effective are the processes for ensuring that						
	(a) resources are properly allocated and coordinated?	DK	1	2	3	4	5
	(b) community resources linked with the school are effectively coordinated/integrated with related school activities?	DK	1	2	3	4	5
12.	How effective are the processes for ensuring that resources available to the whole feeder pattern of schools are properly allocated and shared/coordinated?	DK	1	2	3	4	5
13.	How effective is the						
	(a) referral system?	DK	1	2	3	4	5
	(b) triage system?	DK	1	2	3	4	5
	(c) case monitoring and management system?	DK	1	2	3	4	5
	(d) student review team?	DK	1	2	3	4	5
	(e) crisis team?	DK	1	2	3	4	5
1.4							

- 14. List community resources with which you have formal relationships.
 - (a) Those that bring program(s) to the school site
 - (b) Those not at the school site but which have made a special commitment to respond to the school's referrals and needs.

Classroom-based Approaches to Enable and Re-engage Students in Classroom Learning: A Self-Study Survey

This arena provides a fundamental example not only of how learning supports overlap regular instructional efforts, but how they add value to prevailing efforts to improve instruction. Classroom-based efforts to enable learning can (a) prevent problems, (b) facilitate intervening as soon as problems are noted, (c) enhance intrinsic motivation for learning, and (d) re-engage students who have become disengaged from classroom learning. This is accomplished by increasing teachers' effectiveness so they can account for a wider range of individual differences, foster a caring context for learning, and prevent and handle a wider range of problems when they arise. Effectiveness is enhanced through personalized staff development and opening the classroom door to others who can help. One objective is to provide teachers with the knowledge and skills to develop a classroom infrastructure that transforms a big class into a set of smaller ones. Such a focus is essential for increasing the effectiveness of regular classroom instruction, supporting inclusionary policies, and reducing the need for specialized services.

Work in this arena requires programmatic approaches and systems designed to personalize professional development of teachers and support staff, develop the capabilities of paraeducators and other paid assistants and volunteers, provide temporary out of class assistance for students, and enhance resources. For example: personalized help is provided to increase a teacher's array of strategies for accommodating, as well as teaching students to compensate for, differences, vulnerabilities, and disabilities. Teachers learn to use paid assistants, peer tutors, and volunteers in targeted ways to enhance social and academic support.

As appropriate, support *in the classroom* also is provided by resource and itinerant teachers and counselors. This involves restructuring and redesigning the roles, functions, and staff development of resource and itinerant teachers, counselors, and other pupil service personnel so they are able to work closely with teachers and students in the classroom and on regular activities.

Classroom-based Approaches		Yes but more of		If no, is this
Indicate all items that apply.	Yes	this is needed	No	something you want?
I. Opening the Classroom Door				
 A. Are others invited into the classroom to assist in enhancing classroom approaches? aides (e.g., paraeducators; other paid assistants)? older students? other students in the class? volunteers? parents? resource teacher? specialists? other? (specify) 				
B. Are there programs to train aides, volunteers, and other "assistants" who come into the classrooms to work with students who need help?				
II. Redesigning Classroom Approaches to Enhance Teacher Capability to Prevent and Handle Problems and Reduce Need for out of Class Referrals				
A. Is instruction personalized (i.e., designed to match each student's motivation and capabilities)?				
B. When needed, is in-classroom special assistance provided?				
C. Are there small group and independent learning options?				
D. Are behavior problems handled in ways designed to minimize a negative impact on student attitudes toward classroom learning?				
E. Is there a range of curricular and instructional options and choices?				
F. Are prereferral interventions used?				
 G. Are materials and activities upgraded to ensure there are enough basic supplies in the classroom? increase the range of high-motivation activities keyed to the interests of students in need of special attention)? include advanced technology? other? (specify) 				
H. Are regular efforts to foster social and emotional development supplemented?				

Classroom-based Approaches (cont.)		Yes but more of this is		If no, is this something
I. Which of the following can teachers request as special interventions?	Yes	needed	No	
 Family problem solving conferences? Exchange of students to improve student-teacher match and for a fresh start? Referral for specific services? Other (specify) 				
J. What programs are there for temporary out-of-class help?				
 a family center providing student & family assistance? designated problem remediation specialists? a "time out" situation? Other? (specify) 	 			
K. What is done to assist a teacher who has difficulty with limited English speaking students?				
 Is the student reassigned? Does the teacher receive professional development related to working with limited English speaking students? 				
 3. Does a bilingual coordinator offer consultation? 4. Is a bilingual aide assigned to the class? 5. Are volunteers brought in to help (e.g., parents, peers)? 6. Other? (specify) 				
III. Enhancing and Personalizing Professional Development				
A. Are teachers clustered for support and staff development?				
B. Are demonstrations provided?				
C. Are workshops and readings offered regularly?				
D. Is consultation available from persons with special				
expertise such as 1. learning supports staff (e.g., psychologist, counselor, social worker, nurse)?				
 resource specialists and/or special education teachers? members of special committees? bilingual and/or other coordinators? scherz? (specify) 				
5. other? (specify)				
E. Is there a formal mentoring program?				
F. Is team teaching or co-teaching used as an opportunity for teachers to learn on the job?				
G. Is the school creating a learning community?				
H. Is there staff social support?				

Classroom-based Approaches (cont.)	Yes	Yes but more of this is needed	No	If no, is this something you want?
I. Is there formal conflict mediation/resolution for staff?				
J. Is there a focus on learning how to integrate intrinsic motivation into teaching and classroom management?				
K. Is there assistance in learning to use advanced technology?				
L. Other (specify)				
IV. Curricular Enrichment and Adjunct Programs				
A. What types of technology are available to the classroom?				
1. Are there computers in the classroom?				
2. Is there a computer lab?3. Is computer assisted instruction offered?				
4. Are there computer literacy programs?				
5. Are computer programs used to address ESL needs?				
6. Does the classroom have video recording capability?				
7. Is instructional TV used in the classroom?				
8 Is there a multimadia lab?				
9. Other? (specify)				
B What curricular enrichment and adjunct programs do teachers use?				
1. Are library activities used regularly?				
 Is music/art used regularly? Is health education a regular part of the curriculum? 				
3. Is health education a regular part of the curriculum?4. Are student performances regular events?				
5. Are there several field trips a year?				
6. Are there student council and other leaders				
opportunities?				
7. Are there school environment projects such as				
a. mural painting?				
b. horticulture/gardening?				
c. school clean-up and beautification?				
d. other? (specify)				
8. Are there special school-wide events such as				
a. sports				
b. clubs and similar organized activities?				
c. publication of a student newspaper?				
d. sales events?				
e. poster contests?				
f. essay contests? g. a book fair?				
h. pep rallies/contests?				
i. attendance competitions?				
j. attendance awards/assemblies?				
k. other? (specify)				
9. Are guest contributors used (e.g., outside				
speakers/performers)?				
10. Other (specify)?				
10. Other (speen)				

Classroom-based Approaches (cont.)		Yes but more of this is		If no, is this something
V. Classroom and School-wide Approaches Used to Create and Maintain a Caring and Supportive Climate	Yes	needed	No	you want?
A. Are there school-wide approaches for				
1. creating and maintaining a caring and supportive climate?				
 2. supporting high standards for positive behavior? 3. Other (specify) 				
B. Are there classroom approaches for				
1. creating and maintaining a caring and supportive climate?				
 2. supporting high standards for positive behavior? 3. Other (specify) 				
VI. Capacity Building for Classroom-based Approaches				
A. Are there programs to enhance broad stakeholder Involvement in classroom-based approaches?				
 B. Programs used to meet the educational needs of personnel related to classroom-based approaches – 1. Is there ongoing training for learning supports staff with respect to classroom-based approaches? 				
 2. Is there ongoing training for others involved in providing classroom-based approaches (e.g., teachers, peer buddies, office staff, administrators)? 3. Other (specify)				
C. Which of the following topics are covered in educating stakeholders?				
 How others can work effectively in the classroom? Re-engaging students who have disengaged from classroom learning 				
 Personalizing instruction Addressing learning, behavior, and emotional problems 				
 5. Enriching options and facilitating student and family Involvement in decision making 				
D. Indicate below other things you want the school to do to assist a teacher's efforts to address barriers to students'				

learning.

Indicate below any other ways used at the school to assist a teacher's efforts to address barriers to students' learning.

Other matters relevant to Classroom-based approaches are found in the surveys on >Support for Transitions >Home Involvement in Schooling >Community Involvement and Support

Crisis Assistance and Prevention: A Self-study Survey

Schools must respond to, minimize the impact of, and prevent school and personal crises. This requires school-wide and classroom-based systems and programmatic approaches. Such activity focuses on (a) emergency/ crisis response at a site, throughout a school complex, and community-wide (including a focus on ensuring follow-up care), (b) minimizing the impact of crises, and (c) prevention at school and in the community to address school safety and violence reduction, suicide prevention, child abuse prevention, and so forth.

Desired outcomes of crisis assistance include ensuring immediate emergency and follow-up care so students are able to resume learning without too much delay. Prevention outcome indices reflect a safe and productive environment where students and their families display the type of attitudes and capacities needed to deal with violence and other threats to safety.

A key mechanism in this arena often is development of a crisis team. Such a team is trained in emergency response procedures, physical and psychological first-aid, aftermath interventions, and so forth. The team also can take the lead in planning ways to prevent some crises by facilitating development of programs to mediate and resolve conflicts, enhance human relations, and promote a caring school culture.

Crisis Assistance and Prevention		Yes but more of this is		If no, is this something
Indicate all items that apply.	Yes	needed	No	you want?
I. Ensuring Immediate Assistance in Emergencies/Crises :				
 A. Is there a plan that details a coordinated response 1. for all at the school site? 2. with other schools in the complex? 3. with community agencies? 				
B. Are emergency/crisis plans updated appropriately with regard to				
1. crisis management guidelines (e.g., flow charts, check list)?				
 2. plans for communicating with homes/community? 3. media relations guidelines? 				
C. Are stakeholders regularly provided with information about emergency response plans?				
D. Is medical first aid provided when crises occur?				
E. Is psychological first aid provided when crises occur?				
F. Other? (specify)				
II. Providing Follow-up Assistance as Necessary				
A. Are there programs for <i>short-term</i> follow-up assistance?				
B. Are there programs for <i>longer-term</i> follow-up assistance?				
C. Other? (specify)				
III. Crisis Team to Formulate Response and Prevention Plans				
A. Is there an active Crisis Team?				
B. Is the Crisis Team appropriately trained?				
C. Does the team focus on prevention of school and personal crises				
IV. Mobilizing Staff, Students, & Families to Anticipate Response Plans and Recovery Efforts				
With respect to planning and training for crisis response and recovery, are the following stakeholders, are there programs to involve and integrate				
A. learning supports staff?				
B. teachers? C. other school staff?				
D. students?				
E. families? F. other schools in the vicinity?				
G. other concerned parties in the community?				

Crisis Assistance and Prevention (cont.)			
V. Creating a Caring and Safe Learning Environment Through Programs to Enhance Healthy Development and Prevent Problems	Yes	Yes but more of this is needed	If no, is this something you want?
 A. Are there programs for promoting healthy development bullying and harassment abatement? school and community safety/violence reduction? suicide prevention? child abuse prevention? sexual abuse prevention? substance abuse prevention? other (specify) B. Is there an ongoing emphasis on enhancing a caring and 			
safe learning environment 1. school-wide 2. in classrooms			
VI. Capacity Building to Enhance Crisis Response and Prevention			
 A. Is there an ongoing emphasis on enhancing a caring and safe learning environment through programs to enhance the capacity of learning supports staff? teachers? other school staff? students? 			
5. families?6. other schools in the feeder pattern?7. other concerned parties in the community?			
B. Is there ongoing training for learning supports staff with respect to the area of crisis assistance and prevention?			
C. Is there ongoing training for others involved in Crisis response and prevention? (e.g., teachers, office staff, administrators)?			
 D. Which of the following topics are covered in educating stakeholders? anticipating emergencies how to respond when an emergency arises how to access assistance after an emergency (including watching for post traumatic psychological 			
reactions) 4. indicators of abuse & potential suicide & what to do 5. how to respond to concerns related to death, dying, and grief			
 6. how to mediate conflicts and minimize violent reactions 7. other (specify) 			

E. Indicate below other things you want the school to do in responding to and preventing crises.

Crisis Assistance and Prevention (cont.)

- Indicate below other ways the school responds to and prevents crises.
- Other matters relevant to crises response are found in the survey on student and family assistance.

Support for Transitions: A Self-study Survey

Students and their families are regularly confronted with a variety of transitions – changing schools, changing grades, encountering a range of other daily hassles and major life demands. Many of these can interfere with productive school involvement. A comprehensive focus on transitions requires school-wide and classroom-based systems and programs designed to (a) enhance successful transitions, (b) prevent transition problems, and (c) use transition periods to reduce alienation and increase positive attitudes toward school and learning. Examples of programs include school-wide and classroom specific activities for welcoming new arrivals (students, their families, staff) and rendering ongoing social support; counseling and articulation strategies to support grade-to-grade and school-to-school transitions and moves to and from special education, college, and post school living and work; and before and after-school and inter-session activities to enrich learning and provide recreation in a safe environment.

Anticipated overall outcomes are reduced alienation and enhanced motivation and increased involvement in school and learning activities. Examples of early outcomes include reduced tardies resulting from participation in before-school programs and reduced vandalism, violence, and crime at school and in the neighborhood resulting from involvement in after-school activities. Over time, articulation programs can reduce school avoidance and dropouts, as well as enhancing the number who make successful transitions to higher education and post school living and work. It is also likely that a caring school climate can play a significant role in reducing student transiency.

Support for Transitions		Yes but more of		If no, is this
Indicate all items that apply.	Vog	this is	No	something
I. Programs Establishing a Welcoming and Socially Supportive School Community?	Yes	needed	No	you want?
 A. Supportive welcoming Are there welcoming materials and a welcoming decor? Are there welcome signs? Are welcoming information materials used? Is a special welcoming booklet used? Are materials translated into appropriate languages? Is advanced technology used as an aid (e.g., a video or computerized introduction to the School and staff)? 				
B. Orientation and Follow-up "Induction"				
 Are there orientation programs? Are there introductory tours? Are introductory presentations made? Are new arrivals introduced to special people such as the principal and teachers? Are special events used to welcome recent arrivals? Are different languages accommodated? 			 	
C. Is special assistance available to those who need help registering?				
 D. Social Supports Are social support strategies and mechanisms used? Are peer buddies assigned? Are peer parents assigned? Are special invitations used to encourage family involvement? Are special invitations used to encourage 				
students to join in activities? 6. Are advocates available when new arrivals				
need them? E. Other? (specify)				
 II. Daily Transition Programs for Before and After School and Lunch and Breaks A. Which of the following are available subsidized food program recreation program sports program drill team student and family assistanc program youth groups such as 				
 >interest groups such as >interest groups (e.g., music, drama, career) >service clubs >organized youth programs ("Y," scouts) >Cadet Corps >other (specify) 				

Support for Transitions (cont.)	Yes	Yes but more of this is needed	No	If no, is this something you want?
7.academic support in the form of >tutors >homework club >study hall >homework phone line >email and web assistance >homework center >other (specify)				
 III. Articulation Programs Which of the following transition programs are in use for grade- to-grade and program-to-program articulation? A. Are orientations to the new situation provided? B. Is transition counseling provided? C. Are students taken on "warm-up" visits D. Is there a "survival" skill training program? E. Is information available from previous teachers? F. Is the new setting primed to accommodate the individual's needs? G. Other (specify)				
 IV. Vacation and Intersession Programs Which of the following programs are offered during vacation and/or intersession? A. recreation B. sports C. student and family assistance D. youth groups E. academic support F. enrichment opportunities (including classes) G. other (specify) V. Transitions to Higher Education/Career				
 Which of the following are used to facilitate transition to higher education and post school living? A. vocational counseling B. college counseling C. a mentoring program D. college prep courses and related activity E. job training F. job opportunities on campus G. a work-study program H. life skills counseling I. Other? (specify)				

Support for Transitions (cont.)		Yes but more of this is		If no, is this something
VI. Capacity Building to Enhance Support for Transitions	Yes	needed	No	you want?
A. Are there programs to enhance broad stakeholder involvement in transition activity?				
B. With respect to programs used to meet the educational needs of personnel related to support for transitions				
1. Is there ongoing training for learning supports staff with respect to providing supports for transitions?				
 2. Is there ongoing training for others involved in providing supports for transitions? (e.g., teachers, peer buddies, office staff, administrators)? 3. Other (specify) 				
C. Which of the following topics are covered in educating stakeholders?				
 understanding how to create a psychological sense of community developing systematic social supports for 				
students, families, and staff 3. how to ensure successful transitions 4. the value of and strategies for creating before				
and after school programs 5. Other (specify)				

D. Indicate below other things you want the school to do in providing support for transitions.

- Indicate below other ways the school provides supports for transitions.
- Other matters relevant to support for transitions are found in the surveys on
 - >Classroom-based Approaches ...
 >Home Involvement in Schooling
 >Community Involvement and Support

A tool for mapping and planning

Home Involvement in Schooling: A Self-study Survey

This arena expands concern for parent involvement to encompass anyone in the home who is influencing the student's life. In some cases, grandparents, aunts, or older siblings have assumed the parenting role. Older brothers and sisters often are the most significant influences on a youngster's life choices. Thus, schools and communities must go beyond focusing on parents in their efforts to enhance home involvement.

This arena includes school-wide and classroom-based efforts designed to strengthen the home situation, enhance family problem solving capabilities, and increase support for student well-being. Accomplishing all this requires school-wide and classroom-based systems and programs to (a) address the specific learning and support needs of adults in the home, such as offering them ESL, literacy, vocational, and citizenship classes, enrichment and recreational opportunities, and mutual support groups, (b) help those in the home improve how basic student obligations are met, such as providing guidance related to parenting and how to help with schoolwork, (c) improve forms of basic communication that promote the well-being of student, family, and school, (d) enhance the home-school connection and sense of community, (e) foster participation in making decisions essential to a student's well-being, (f) facilitate home support of student learning and development, (g) mobilize those at home to problem solve related to student needs, and (h) elicit help (support, collaborations, and partnerships) from those at home with respect to meeting classroom, school, and community needs. The context for some of this activity may be a parent or family center if one has been established at the site. Outcomes include indices of parent learning, student progress, and community enhancement specifically related to home involvement.

Home Involvement in Schooling

Indicate all items that apply. I. Addressing Specific Learning and Support Needs of the Family	Yes	Yes but more of this is needed	No	If no, is this something you want?
 A. Does the site offer adult classes focused on English As a Second Language (ESL)? basic literacy skills? GED preparation? job preparation? citizenship preparation? other? (specify) 				
B. Are there groups for1. mutual support?2. discussion?				
C. Are adults in the home offered assistance in accessing outside help for personal needs?				
 D. Which of the following are available to help those in the home meet basic survival needs and basic obligations to the student? Is help provided for addressing special family needs for >food? 				
>clothing? >shelter? >health and safety? >school supplies? >other? (specify)		 		
 2. Are education programs offered on >childrearing/parenting? >creating a supportive home environment for students? 				
 >reducing factors that interfere with a student's school learning and performance? 3. Are guidelines provided for helping a student deal with homework? 4. Other? (specify) 				
II. Improve Mechanisms for Communication and Connecting School & Home				
 A. Are there periodic general announcements and meetings such as advertising for incoming students? orientation for incoming students and families? bulletins/newsletters? website back to school night/open house? parent teacher conferences? other? (specify)				

Home Involvement in Schooling (cont.)	X 7	Yes but more of this is	NT-	If no, is this something
B. Is there a system to inform the home on a regular basis (e.g., regular letters, newsletters, email, computerized phone messages, website) 1. about general school matters?	Yes	needed	No	you want?
 about opportunities for home involvement? other? (specify) 				
C. To enhance home involvement in the student's program and progress, are interactive communications used, such as				
1. sending notes home regularly?				
2. a computerized phone line? 3. email				
4. frequent in-person conferences with the family?				
5. other? (specify)				
 D. Which of the following are used to enhance the home-school connection and sense of community? 1. Does the school offer orientations & open houses? 2. Does the school have special receptions for new families? 				
3. Does the school regularly showcase students to the community through				
>student performances? >award ceremonies?				
>award ceremonies?				
>other? (specify) 4. Does the school offer the community				
>cultural and sports events? >topical workshops and discussion groups?				
>health fairs				
>family preservation fairs				
>family preservation fairs >work fairs				
>newsletters				
>community bulletin boards >community festivals and celebrations				
>other (specify)				
>other (specify)5. Is there outreach to hard to involve families, such as				
>making home visits?				
>offering support networks?				
 >making home visits? >offering support networks? >other? (specify) 6. Other? (specify) 				
0. Other? (specify)				
III. Involving Homes in Making Decisions Essential to the Student?				
A. Families are invited to participate through personal				
1. letters				
2. phone calls				
3. email				
4. other (specify)				

<i>Iome Involvement in Schooling (cont.)</i>	Yes	Yes but more of this is needed	No	If no, is this something you want?
 B. Families are informed about schooling choices through letters phone calls email conferences other (specify) 				
C. Families are taught skills to participate effectively in decision making.				
 D. With respect to mobilizing problem solving at home related to student needs 1. Is instruction provided to enhance family problem solving skills(including increased awareness of resources for assistance)? 2. Is good problem solving modeled at conferences with the family? 				
 E. Other (specify) IV. Enhancing Home Support for Student Learning and Development 				
A. Are families instructed on how to provide opportunities for students to apply what they are learning?				
B. Are families instructed on how to use enrichment opportunities to enhance youngsters' social and personal and academic skills and higher order				
functioning?				
C. Are family field trips organized?				
0				
C. Are family field trips organized? D. Are families provided space and facilitation for				
C. Are family field trips organized?D. Are families provided space and facilitation for meeting together as a community of learners			 	

Home Involvement in Schooling (cont.)		Yes but more of this is		If no, is this something
V. Recruiting Families to Strengthen School and Community	Yes	needed	No	you want?
A For which of the following are those in the home				
A. For which of the following are those in the home recruited and trained to help meet school/community				
needs?				
1. Improving schooling for students by assisting				
>administrators				
>teachers				
>other staff >others in the community				
>with lessons or tutoring				
>on class trips				
>in the cafeteria				
>in the library				
>in computer labs				
>with homework helplines >the front office to welcome visitors and new				
enrollees and their families				
>with phoning/emailing home regarding absences				
>outreach to the home				
>other? (specify)2. Improving school operations by assisting with				
2. Improving school operations by assisting with				
>school and community up-keep and beautification				
>improving school-community relations				
>fund raising				
>PTA				
>enhancing public support by increasing political awareness about the contributions and needs of the school				
>school governance				
>advocacy for school needs				
>advisory councils				
>program planning >other? (specify)				
3. Establishing home-community networks to				
benefit the community				
4. Other? (specify)				
VI. Capacity Building to Enhance Home Involvement				
A. Are there programs to enhance broad stakeholder involvement in efforts in enhancing home involvement in schools?				
B. With respect to programs used to meet the educational needs of personnel related to home involvement				
1. Is there ongoing training for learning supports staff with respect to enhancing home involvement?				
2. Is there ongoing training for others involved in enhancing home involvement? (e.g., teachers, parent peer buddies, office staff, administrators)?				
3. Other (specify)				

Home Involvement in Schooling (cont.)	Yes	Yes but more of this is needed	No	If no, is this something you want?
C. Which of the following topics are covered in educating stakeholders?				
1. how to facilitate family participation in decision making meetings				
 designing an inclusionary "Parent Center" overcoming barriers to home involvement developing group-led mutual support groups developing families as a community of learners 				
6. available curriculum for parent education 7.teaching parents to be mentors & leaders at the school				
8. Other (specify)				
D. Indicate below other things you want the school to do in enhancing home involvement.				

- Indicate below other ways the school enhances home involvement. ٠
- Other matters relevant to home involvement are found in the surveys on

 - >Classroom-based Approaches ...
 >Support for Transitions
 >Community Involvement and Support
 >Student and Family Assistance

Community Outreach for Involvement and Support: A Self-study Survey

Schools can do their job better when they are an integral and positive part of the community. For example, it is a truism that learning is neither limited to what is formally taught nor to time spent in classrooms. It occurs whenever and wherever the learner interacts with the surrounding environment. All facets of the community (not just the school) provide learning opportunities. *Anyone in the community who wants to facilitate learning might be a contributing teacher*. This includes aides, volunteers, parents, siblings, peers, mentors in the community, librarians, recreation staff, college students, etc. They all constitute what can be called *the teaching community*. When a school successfully joins with its surrounding community, everyone has the opportunity to learn and to teach.

Another key facet of community involvement is opening up school sites as places where parents, families, and other community residents can engage in learning, recreation, enrichment, and find services they need. This encompasses outreach to the community to collaborate to enhance the engagement of young people to directly strengthen youngsters, families, and neighborhoods. In this respect, increasing attention is paid to interventions to promote healthy development, resiliency, and assets.

For schools to be seen as an integral part of the community, outreach steps must be taken to create and maintain linkages and collaborations. The intent is to maximize mutual benefits, including better student progress, an enhanced sense of community, community development, and more. In the long run, the aims are to strengthen students, schools, families, and neighborhoods. Outreach focuses on public and private agencies, organizations, universities, colleges, and facilities; businesses and professional organizations and groups; and volunteer service programs, organizations, and clubs. Greater volunteerism on the part of parents, peers, and others from the community can break down barriers and increase home and community involvement in schools and schooling. Over time, this area can include systems and programs designed to (a) recruit a wide range of community involvement and support, (b) train, screen, and maintain volunteers, (c) reach out to students and families who don't come to school regularly - including truants and dropouts, (d) connect school and community efforts to promote child and youth development, and (e) enhance community-school connections and sense of community.

Community Outreach for Involvement and Support		.		70
Indicate all items that apply.		Yes but more of this is		If no, is this
I. Planning and Implementing Outreach to Recruit a Wide Range of Community Resources	Yes		No	something you want?
A. From which of the following sources are participants				
recruited?				
1. public community agencies, organizations,				
facilities, and providers 2. private community agencies, organizations,				
facilities, and providers				
3. business sector				
4. professional organizations and groups				
5. volunteer service programs, organizations, &				
clubs				
6. universities and colleges				
7. other (specify)				
 B. Indicate current types of community involvement at the school 1. mentoring for students and families 				
2. volunteer functions				
3. a community resource pool that provides expertise				
as requested, such as				
>artists				
>musicians				
>librarians				
>health and safety programs				
>other (specify)				
4. formal agency and program linkages that result in community health and social services providers coming to the site, such as				
>after school programs coming to the site				
>services programs providing direct access to				
referrals from the site				
>other (specify)				
5. formal arrangements that involve community				
agents in				
>school governance				
>advocacy for the school >advisory functions				
>program planning				
>fund raising				
>sponsoring activity (e.g., adopt-a-school)				
>creating awards and incentives				
>providing job-shadowing opportunities				
>creating jobs				
>other (specify)				
6. formal arrangements that connect school and				
community for enhancing child and youth development				

Community Outreach for Involvement and Support

Commur	ity Outreach for Involvement and Support (cont.)		Yes but more of this is		If no, is this something
C. Wi 1. V	th specific respect to volunteers What types of volunteers are used at the site?	Yes	needed	No	you want?
	>nonprofessionals				
	>>parents >>college students				
	>>senior citizens				
	>>business people				
	>>peer and cross age tutors				
	>>peer and cross age counselors				
	>>paraprofessionals >professionals-in-training (specify)				
	>professionals-in-training (specify) >professionals (pro bono) (specify)				
-	>other (specify)				
2.	Who do volunteers assist?				
	>administrators >assist teachers				
	>assist other staff				
	>others (specify)				
3.	>others (specify) In which of the following ways do volunteers				
	participate?				
	>providing general classroom assistance				
	>assisting with targeted students >assisting after school				
	>providing special tutoring				
	>helping students with attention problems				
	>helping with bilingual students				
	>helping address other diversity matters				
	>helping in the cafeteria				
	>helping in the library >helping in computer lab				
	>helping on class trips				
	>helping with homework helplines				
	>working in the front office				
	>helping welcome visitors				
	>helping welcome new enrollees & their families >phoning or emailing home about absences				
	>outreaching to the home				
	>acting as mentors or advocates for students.				
	>acting as mentors or advocates for students, families, staff				
	>assisting with school up-keep and beautification				
	efforts				
	>helping enhance public support by increasing political awareness about the contributions and				
	needs of the school				
	>other (specify)				
II. Sy Co	stems to Recruit, Screen, Prepare, and Maintain mmunity Resource Involvement				
٨	Are there systems and programs specifically designed				
А.	to				
	1. recruit community stakeholders?				
	2. Orient and welcome community stakeholders who				
	have been recruited for school involvement and				
	support?				
	3. enhance the volunteer pool?4. screen volunteers?				
	5. train volunteers?				
	6. maintain volunteers?				

Community Outreach for Involvement and Support (cont.)		Yes but more of this is		If no, is this something
III. Reaching out to Students and Families Who Don't Come to School Regularly – Including Truants and Dropouts	Yes	needed	No	you want?
Which of the following are used to enhance school involvement of hard to involve students and families				
 A. Home visits to assess and plan ways to overcome barriers to 1. student attendance 2. family involvement in schooling 				
 B. Support networks connecting hard to involve 1. students with peers and mentors 2. families with peers and mentors 				
C. Special incentives for 1. students 2. families				
D. Other (specify)				
IV. Connecting School and Community Efforts to Promote Child and Youth Development and a Sense of Community				
Which of the following are used to enhance community- school connections and sense of community?				
 A. Orientations and open houses for 1. newly arriving students 2. newly arriving families 3. new staff 				
B. student performances for the community				
 C. school sponsored 1. cultural and sports events for the community 2. community festivals and celebrations 3. topical workshops and discussion groups 4. health fairs 5. family preservation fairs 6. work fairs 				
D. Other? (specify)				

wmunity Outreach for Involvement and Support (cont.) V. Capacity Building to Enhance Community	Yes	Yes but more of this is needed	No	If no, is this something you want?
Involvement and Support				
A. Are there programs to enhance broad stakeholder involvement in enhancing community involvement and support?				
B. With respect to programs used to meet the educational needs of personnel related to community involvement and support				
1. Is there ongoing training for learning supports staff with respect to enhancing community involvement and support?				
2. Is there ongoing training for others involved in enhancing community involvement and support? (e.g., teachers, administrators, volunteers)?				
3. Other (specify)				
 C. Which of the following topics are covered in educating stakeholders? 1. understanding the local community – culture, needs, resources 2. how to recruit, train, and retain community resources and volunteers 				
>in general				
>for special roles3. how to move toward collaborations with				
community resources				
 how to outreach to hard-to-involve students and families 				
5. understanding how to create a psychological sense of community				
 6. developing systematic social supports for students, families, and staff 7. Other (specify) 				
7. Other (specify)				

do in enhancing community involvement and support.

- Indicate below other ways the school enhancing community involvement and support.
- Other matters relevant to enhancing community involvement and support are found in the surveys on
 - >Classroom-based Approaches ...
 >Home Involvement in Schooling
 >School-Community Collaboration

Student and Family Assistance Programs and Services: A Self-study Survey

Specialized assistance for students and their families is for the relatively few problems that cannot be handled without adding special interventions. The emphasis is on providing special services in a personalized way to assist with a broad-range of needs. To begin with, social, physical and mental health assistance available in the school and community are used. As community outreach brings in other resources, these are linked to existing activity in an integrated manner. Additional attention is paid to enhancing systems for triage, case and resource management, direct services for immediate needs, and referral for special services and special education as appropriate. Ongoing efforts are made to expand and enhance resources. While any office or room can be used, a valuable context for providing such services is a center facility, such as a family, community, health, or parent resource center.

A programmatic approach in this arena requires systems designed to provide special assistance in ways that increase the likelihood that a student will be more successful at school, while also reducing the need for teachers to seek special programs and services. The work encompasses providing all stakeholders with information clarifying available assistance and how to access help, facilitating requests for assistance, handling referrals, providing direct service, implementing case and resource management, and interfacing with community outreach to assimilate additional resources into current service delivery. It also involves ongoing analyses of requests for services as a basis for working with school colleagues to design strategies that can reduce inappropriate reliance on special assistance. Thus, major outcomes are enhanced access to special assistance as needed, indices of effectiveness, *and* the reduction of inappropriate referrals for such assistance.

Student and Family Assistance Programs and Services		Yes but		If no,
Indicate all items that apply.	Yes	more of this is needed	No	is this something you want?
I. Providing extra support as soon as a need is recognized and doing so in the least disruptive ways				<u> </u>
Are there classroom-based approaches to reduce the need for teachers to seek special programs and services (e.g., prereferral interventions in classrooms; problem solving conferences with parents; open access to school, district, and community support programs – see the Survey on Classroom-based Approaches)?				
II. Timely referral interventions for students & families with problems based on response to extra support				
What activity is there to facilitate and evaluate requests for assistance?				
A. Does the site have a directory that lists services and programs?				
B. Is information circulated about services/programs?				
C. Is information circulated clarifying how to make a referral?				
D. Is information about services, programs, and referral procedures updated periodically?				
E. Is a triage process used to assess1. specific needs?2. priority for service?				
F. Are procedures in place to ensure use of pre-referral interventions?				
G Do inservice programs focus on teaching the staff ways to prevent unnecessary referrals?				
H. Other? (specify)				
III. Enhancing access to direct interventions for health, mental health, and economic assistance				
 A. After triage, how are referrals handled? Is detailed information provided about available services (e.g., is an annotated community resource system available)? Is there a special focus on facilitating effective decision making? Are students/families helped to take the necessary steps to connect with a service or program to which they have been referred? Is there a process to assure referral follow-through? 				

Student & Family Assistance Programs and Services (cont.)	Yes	Yes but more of this is needed	No	If no, is this something you want?
B. What types of direct interventions are provided?	105	neeueu	NU	you want:
 Which medical services and programs are provided? >immunizations >first aid and emergency care >crisis follow-up medical care >health and safety education and counseling >health and safety prevention programs >screening for vision problems >screening for hearing problems >screening for dental problems (specify) >treatment of some acute problems (specify) >medication monitoring >medication administration >home outreach >other (specify) 				
 2. Which psychological services and programs are provided? >psychological first aid >crisis follow-up counseling >crisis hotlines >conflict mediation >alcohol and other drug abuse programs >pregnancy prevention program >programs for pregnant and parenting students >gang prevention program >gang intervention program >dropout prevention program >physical & sexual abuse prevention & response >individual counseling >group counseling >family counseling >mental health education >home outreach >other (specify)				
 3. Which of the following are provided to meet basic survival needs? >Emergency food >emergency clothing >emergency housing >transportation support >welfare services >language translation >legal aid >protection from physical abuse >child care >employment assistance >other (specify) 				

Student & Family Assistance Programs and Services (cont.)		Yes but more of this is		If no, is this something
4. Which of the following special education, Special Eligibility, and independent study	Yes	needed	No	you want?
programs and services are provided?				
>special day classes (specify) >speech and language therapy				
>adaptive P. E.				
>occupational and physical therapy >special assessment				
>special assessment >Resource Specialist Program				
>Title I				
<pre>>School Readiness Language Develop. Program >other (specify)</pre>				
5. Which of the following adult education programs are provided?				
>ESL				
>citizenship classes >basic literacy skill				
Sparenting				
<pre>>helping children do better at school >other (specify)</pre>			<u> </u>	
 6. Are services and programs provided to enhance school readiness? specify 				
school readiness? specify				
7. Which of the following are provided to address attendance problems?>absence follow-up				
>attendance monitoring				
>first day calls				
8. Are discipline proceedings carried out regularly?				
9. Other? (specify)				
III. Care Monitoring, Management, Information Sharing, and Follow-up Assessment				
A. Which of the following are used to manage cases and resources?				
1. Is a student information system used?				
2. Is a system used to trail progress of students and their families?				
 3. Is a system used to facilitate communication for >case management? >resource and system management? 				
4. Are there follow-up systems to determine				
<pre>>referral follow-through? >consumer satisfaction with referrals?</pre>				
>the need for more help?				
5. Other? (specify)				

Student & Family Assistance Programs and Services (cont.)		Yes but more of this is		If no, is this something	
B. Which of the following are used to help enhance the quality and quantity of services and programs?	Yes	needed	No	you want?	
1. Is a quality improvement system used?					
2. Is a mechanism used to coordinate and integrate services/programs?					
3. Is there outreach to link-up with community services and programs?					
4. Is a mechanism used to redesign current activity as new collaborations are developed?					
5. Other? (specify)					
IV. Mechanisms for <i>Resource</i> Coordination and Integration					
Is there a resource-oriented mechanism (e.g., a Learning Supports Resource Team) that focuses on					
A. Coordinating and integrating resources					
B. Braiding resources					
C. Pursuing economies of scale					
D. Filling gaps					
E. Linking with community providers (e.g., to fill gaps)					
F. Is there a special facility to house student and family assistance programs and services (e.g., health center, family or parent Center, counseling center)?					
V. Enhancing Stakeholder Awareness of Programs and Services					
A. Are there <i>written descriptions</i> of available learning supports programs?					
 B. Are there <i>written descriptions</i> about 1. how to make referrals? 2. the triage process? 3. the process for case monitoring & management? 4. the process for student review? 					
C. Are there communication processes that inform stakeholders about available learning supports programs and how to navigate the systems?					

V. Capacity Building to Enhance Student and Family Assistance	Yes	Yes but more of this is needed	No	If no, is this something you want?
A. Are there programs to enhance broad stakeholder involvement in enhancing student and family assistance?				you want.
 B. With respect to programs used to meet the educational needs of personnel related to student and family assistance 1. Is there ongoing training for learning supports staff with respect to student and family 				
 assistance? Is there ongoing training for others involved in enhancing student and and family assistance? (e.g., teachers, administrators, volunteers)? Other (specify)				
C. Which of the following topics are covered in				
educating stakeholders? 1.broadening understanding of causes of learning, behavior, and emotional problems				
 broadening understanding of ways to ameliorate (prevent, correct) learning, behavior, and emotional problems developing systematic academic supports for 				
students in need 4. what classroom teachers and the home can do to				
minimize the need for special interventions5. enhancing resource quality, availability, and scope				
6. enhancing the referral system and ensuring effective follow through				
 enhancing the case management system in ways that increase service efficacy other (specify) 				
D. Indicate below other things you want the school to				

D. Indicate below other things you want the school to do in providing student and family assistance.

- Indicate below other ways the school enhancing student and family assistance.
- Other matters relevant to enhancing student and family assistance are found in the surveys on

>Survey of Learning Supports System Status
>Home Involvement in Schooling
>School-Community Collaboration

School-Community Collaboration: A Self-study Survey

Formal efforts to create school-community collaboration to improve school and neighborhood, involve building formal relationships to connect resources involved in preK-12 schooling and resources in the community (including formal and informal organizations such as the home, agencies involved in providing health and human services, religion, policing, justice, economic development; fostering youth development, recreation, and enrichment; as well as businesses, unions, governance bodies, and institutions of higher education).

As you work toward enhancing such collaboration, it helps to clarify what you have in place as a basis for determining what needs to be done. You will want to pay special attention to

- the mechanisms used to enhance collaboration
- clarifying what resources already are available
- *how the resources are organized to work together*
- what procedures are in place for enhancing resource usefulness

The following survey is designed as self-study instrument related to schoolcommunity collaboration. Stakeholders can use such surveys to map and analyze the current status of their efforts.

This type of self-study is best done by teams. For example, a group of stakeholders could use the items to discuss how well specific processes and programs are functioning and what's not being done. Members of the team initially might work separately in filling out the items, but the real payoff comes from discussing them as a group. The instrument also can be used as a form of program quality review.

In analyzing, the status of their school-community collaboration, the group may decide that some existing activity is not a high priority and that the resources should be redeployed to help establish more important programs. Other activity may be seen as needing to be embellished so that it is effective. Finally, decisions may be made regarding new desired activities, and since not everything can be added at once, priorities and time lines can be established.

I. List Current School-Community Collaboration

Make two lists:

- 1) activity and collaborators that are focused on improving the school and
- 2) those focused on improving the *neighborhood* (through enhancing links with the school, including use of school facilities and resources)

II. Overview: Areas for School-Community Collaboration

Indicate the status of collaboration between a given school or family of schools and community with respect to each of the following areas.	Yes	Yes but more of this is needed	No	If no, is this something you want?
Indicate all items that apply	105	neeueu	110	you want:
A. Improving the School (name of school(s):)				
1. the instructional component of schooling				
2. the governance and management of schooling				
3. financial support for schooling				
4. stakeholder development				
5. school-based programs and services to address barriers to learning				
B. Improving the Neighborhood (through enhancing linkages with the school, including use of school facilities and resources)				
1. youth development programs				
2. youth and family recreation and enrichment opportunities				
3. physical health services				
4. mental health services				
5. programs to address psychosocial problems				
6. basic living needs services				
7. college prep programs				
8. work/career programs				
9. social services				
10. crime and juvenile justice programs				
11. legal assistance				
12. support for development of neighborhood organizations				
13. economic development programs				

III. Overview: System Status for Enhancing School-Community Collaboration

Items 1-7 ask about what processes are in place. Use the following ratings in responding to these items. DK = don't know; 1 = not yet; 2 = planned; 3 = just recently initiated; 4 = has been functional for a while; 5 = well institutionalized (well established with a commitment to maintenance

A. Is there a stated policy for enhancing school-community collaboration (e.g., from the school, community agencies, government bodies)?	DK	1	2	3	4	5
B. Is there a designated leader or leaders for enhancing school- community collaboration?	DK	1	2	3	4	5
C. With respect to each entity involved in the school-community collaboration have specific persons been designated as representatives to meet with each other?	DK	1	2	3	4	5
D. Do personnel involved in enhancing school-community collaboration meet regularly as a team to evaluate current status and plan next steps?	DK	1	2	3	4	5
E. Is there a written plan for capacity building related to enhancing the school-community collaboration?	DK	1	2	3	4	5
F. Are there written descriptions available to give all stakeholders regarding current school-community collaboration efforts?	DK	1	2	3	4	5
G. Are there effective processes by which stakeholders learn						
1. what is available in the way of programs/services?	DK	1	2	3	4	5
2. how to access programs/services they need?	DK	1	2	3	4	5
H. In general, how effective are your local efforts to enhance school-community collaboration?	DK	1	2	3	4	5
I. With respect to enhancing school-community collaboration, how effective are each of the following:						
1. current policy	DK	1	2	3	4	5
2. designated leadership	DK	1	2	3	4	5
3. designated representatives	DK	1	2	3	4	5
4. team monitoring and planning of next steps	DK	1	2	3	4	5
5. capacity building efforts	DK	1	2	3	4	5

IV. School-Community Collaboration to Improve the School

Indicate the status of collaboration between a given school or family of schools and community (name of school(s): _____)

Indicate all items that apply A. Collaboration to improve <i>school</i>	Yes	Yes but more of this is needed	No	If no, is this something you want?
1. the instructional component of schooling				
>kindergarten readiness programs				
>tutoring				
>mentoring				
>school reform initiatives				
>homework hotlines				
>media/technology				
>service learning				
>career mentoring				
>career academy programs				
>adult education, ESL, literacy, citizenship classes				
>others				
2. the governance and management of schooling				
>PTA/PTSA				
>shared leadership				
>advisory bodies				
>others				
 3. school-based programs and services to address barriers to learning >student and family assistance programs/services* 				
>transition programs*				
> crisis response and prevention programs*				
>crisis response and prevention programs* >home involvement programs*				
>community involvement programs*				
<pre>>community involvement programs* >classroom-based approaches*</pre>				
>pre and inservice staff development programs				
>others				
4. stakeholder development				
>school staff				
>staff from community programs and services				
>family members				
>others				
3. financial support for schooling				
a. adopt-a-school				
a. auopi-a-scilloui b. grant programs and funded projects				
b. grant programs and funded projects c. donations/fund raising				
d. other				

*See surveys for each of these arenas of school intervention.

B. Collaboration to improve <i>neighborhood</i>	Yes	Yes but more of this is needed	No	If no, is this something you want?
1. youth development programs		noouou	110	<i>jou nuiiiiiiiiiiiii</i>
>home visitation programs				
>parent education				
>infant and toddler programs >child care/children's centers/preschool programs				
>community service programs				
>public health and safety programs				
>leadership development programs				
>others				
2. youth and family recreation and enrichment opportunities >art/music/cultural programs				
>parks' programs				
>youth clubs				
>scouts				
>youth sports leagues				
>community centers				
>library programs >faith community's activities				
>camping programs				
>others				
3. physical health services >school-based/linked clinics for primary care				
>immunization clinics				
>communicable disease control programs >EPSDT programs				
>pro bono/volunteer programs				
>AIDS/HIV programs				
>asthma programs				
>pregnant and parenting minors programs				
>dental services				
>vision and hearing services >referral facilitation				
>emergency care >others				
>ouldis				
4. mental health services >school-based/linked clinics w/ mental health component				
>EPSDT mental health focus				
>pro bono/volunteer programs				
>referral facilitation				
>counseling				
>crisis hotlines				
>others				
5. programs to address psychosocial problems >conflict mediation/resolution				
>substance abuse >community/school safe havens				
>safe passages				
>youth violence prevention				
>gang alternatives				
>pregnancy prevention and counseling				
>case management of programs for high risk youth				
>child abuse and domestic violence programs				
>others				

B. Collaboration to improve <i>neighborhood</i> (cont.)	Vor	Yes but more of this is	No	If no, is this something
6. basic living needs services	Yes	needed	No	you want?
>food				
>clothing				
>housing				
>child care >transportation assistance				
>others				
7. work/career/higher education programs				
>college prep programs				
>job mentoring >job shadowing				
>job shadowing >job programs and employment opportunities				
>others				
8. social services				
>school-based/linked family resource centers				
>integrated services initiatives				
>budgeting/financial management counseling >family preservation and support				
>foster care school transition programs				
>case management				
>immigration and cultural transition assistance				
>language translation				
>others				
9. crime and juvenile justice programs				
>camp returnee programs				
>children's court liaison				
>truancy mediation				
>juvenile diversion programs with school				
>probation services at school				
>police protection programs				
>others				
10. legal assistance				
>legal aide programs				
>others				
11. support for development of neighborhood organizations >neighborhood protective associations				
>emergency response planning and implementation				
>neighborhood coalitions and advocacy groups				
>volunteer services				
>welcoming clubs				
<pre>>social support networks >others</pre>				
12. economic development and housing programs				
>empowerment zones >urban village programs				
>accessing affordable housing				
>others				

A tool to facilitate priority setting and follow-up actions.

Analyzing Gaps; Reviewing Resources; Planning Action

Based on the mapping you have done, make an analysis of

(1) Which programs address barriers that your district/school has identified as the most significant factors interfering with students learning and teachers teaching effectively?

- (2) Which of the significant factors are not being addressed? (These are gaps to be filled.)
- (3) Identify your priorities with respect to filling gaps.
- (4) Are there any programs that you think are not be effective and probably should be discontinued so that the resources can be redeployed to fill your high priority gaps?
- (5) Identify who in the community can you establish a collaboration with to fill your high priority gaps?
- (6) Are there other source of funds available at this time to fill the gaps?
- (7) Decide what steps you will take to act upon the analysis.