

West Virginia Performance Effectiveness Review Tool

2009 WV PERT NEW & IMPROVED



<u>HISTORY</u>

1998

Guidelines for WV School Based Health Centers were adopted.

2003

Guidelines were revised as Principals, Standards and Guidelines for School-Based Health Centers in West Virginia

2004

WV PERT was implemented.

2009

Guidelines were revised as Standards and Guidelines for School-Based Health Centers in West Virginia.

WV PERT updated to reflect new Standards and Guidelines, NASBHC's PMI and National Clinical Quality Indicators



<u> WHO</u>

The West Virginia Bureau for Public Health, Division of Primary Care and West Virginia School-Based Health Assembly (made up of SBHC representatives from across the state) previously adopted the West Virginia Performance Effectiveness Review Tool for SBHC in West Virginia.



<u>WHAT</u>

 WV PERT is an acronym (West Virginia Performance Effectiveness Review Tool)

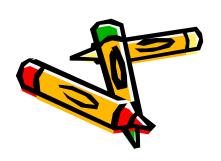
 Method by which the Division of Primary Care determines staff of the SBHCs have a thorough understanding of the Standards and Guidelines for SBHCs in West Virginia



<u>PURPOSE</u>

 Assures that quality medical, psychosocial and educational health services are delivered in accordance with current best practices

 Confirms that state funds are being used effectively and efficiently



GOAL

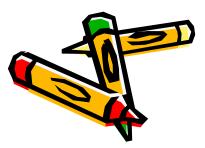
 To improve access for West Virginia's students to primary health services

 To meet the physical and emotional health needs of students at their school site



PARTICIPATION

- All SBHC's receiving funding from the WV Bureau for Public Health/Division of Primary Care will participate in the statewide evaluation program.
- The sponsoring organization must:
 - Be knowledgeable of Standards and Guidelines established by the DPC in conjunction with the School Based Health Assembly
 - Complete an annual self-evaluation
 - Be available for a site visit by DPC staff every three years



IMPLEMENTATION

- In 2004 each SBHC performed first annual self-evaluation using WV PERT.
- Every three years an external peer review team visits the SBHC to observe, measure and validate the information provided by the WV PERT self-evaluation.
- · Centers who comply with WV PERT will receive a "Certificate of Compliance".



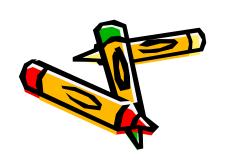
WV PERT NEW & IMPROVED

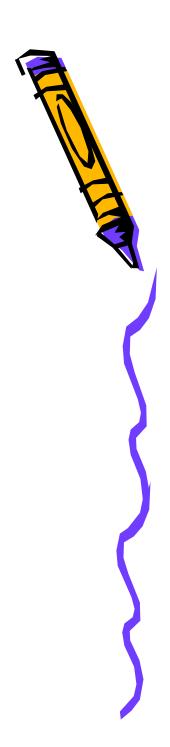
- In 2009 the WV PERT was updated
- More effective and efficient use of time
- New WV PERT reflects review of hundreds of nationally recognized tools and best practices for SBHC
- WV PERT is ONE condensed SBHC clinical quality improvement document
- Electronic version

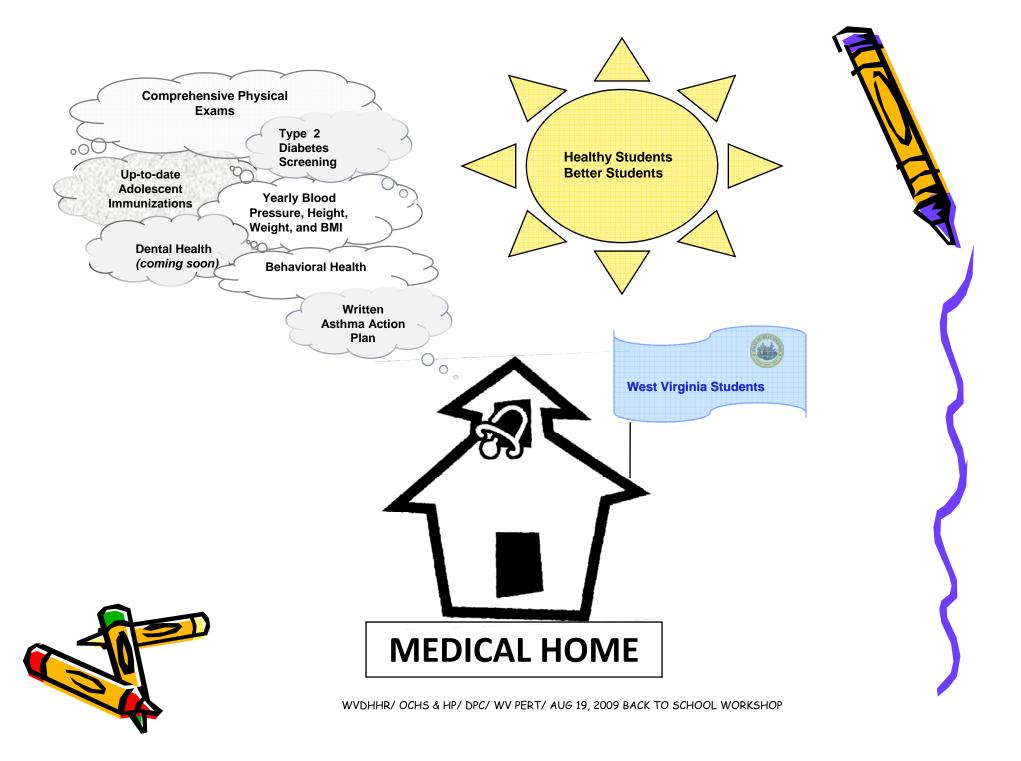


WV PERT NEW & IMPROVED

- · Answers simplified—'yes' or 'no'
- Self scoring worksheets
- Meaningful chart audits
- Categories by domains
- · New behavioral health section
- · Easy to see improvements



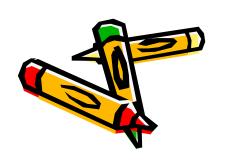


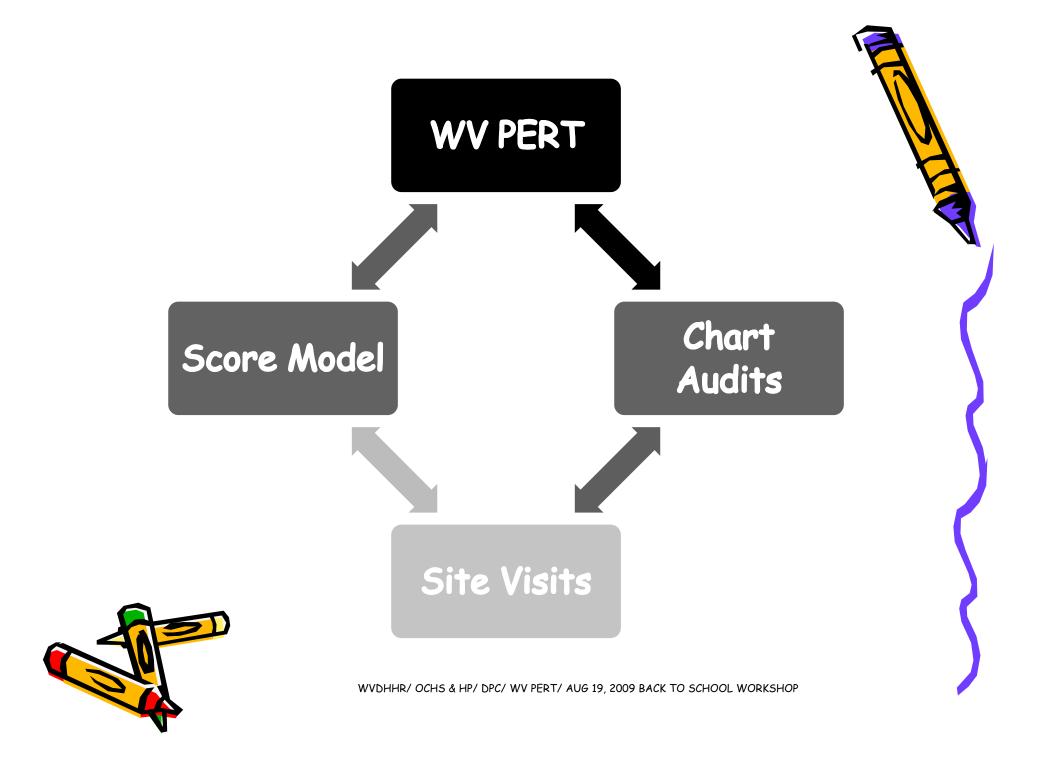


PATIENT-CENTERED MEDICAL HOME (PC-MH)

 An approach to providing accessible, family-centered, continuous, coordinated, culturally effective, comprehensive primary care for children, youth and adults

 Preventive, acute, and chronic health services coordinated by provider directed care team/s for patients and families

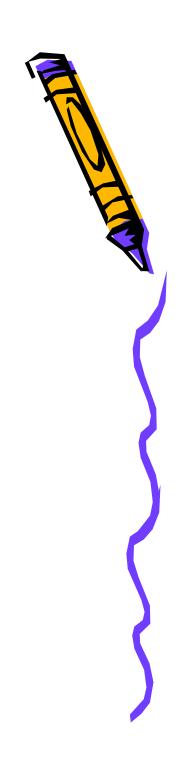




PMI MASTER SCORE MODEL

- 1. Facilities (FAC)
- 2. Business Operations (BO)
- 3. Care Management(CM)
- 4. Human Resources (HR)
- 5. Compliance (COM)
- 6. Behavioral Health (BH)





BENCH MARKS FOR WV PERT

- 1. Physical Examinations are Comprehensive
- 2. Up to Date Adolescent Immunizations
- 3. Yearly Blood Pressure, Height, Weight, and BMI
- 4. Type 2 Diabetes Screening
- 5. Written Asthma Action Plan
- 6. Behavioral Health: Poor School Performance & Depression
- 7. Billing & Coding
- 8. Dental Health (coming later)



WV PERT CHART AUDIT

- 1. Comprehensive Physical Exams
- 2. Adolescent Immunizations
- 3. Blood Pressure, Height, Weight and BMI
- 4. Type 2 Diabetes Screening
- 5. Asthma
- 6. Behavioral Health: Poor School Performance & Depression
- 7. Billing and Coding
- 8. General
- 9. Definitions and Directions



TECHNICAL ASSISTANCE

The Division of Primary Care in conjunction with Marshall University Technical Assistance and Evaluation Center are available to provide technical assistance.



Questions / Assistance

WVDHHR/ OCHS & HP - Division of Primary Care

- Nell Phillips, RN, MSM/HCA nell.h.phillips@wv.gov
- Joan Skaggs, RN, MSN joan.d.skaggs@wv.gov
- Phone: 304-558-4007

Marshall University - Technical Assistance

- Paula Fields, RN, MSN <u>pfields4@yahoo.com</u>
- · Phone: 304-846-9739

